



Accessible Events and Meetings

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Selecting a venue (interior)

Ensure

Wide aisles.

Include accessible areas interspersed throughout the room – front, middle and back.

Plenty of space around tables.

Good lighting (bright, without glare and allows for adjustment).

If a stage is used, it is easily visible and persons using a mobility aid can access the stage safely.

Projector screen is easily visible.

Good acoustics.

Background noise is not excessive.

Provides

The delay between speech and the appearance of the written text is typically less than two seconds, allowing readers to participate fully in the proceedings.

[CART Canadian Hearing Society](#)

Support Persons

Considerations for support persons:

Your event notice could state that support persons will not be charged for admission or registration but a small or reduced fee will be charged for food or meals consumed.

Be mindful that persons with disabilities who use a support person often cannot attend events or participate in activities without their support person.

Note that the support person will need seating as well.

Familiarize yourself with the [Guidelines for Customer Service to Persons Who Use Support Persons \(PDF 296 KB\)](#).

Service Animals

Considerations of service animals:

Are you aware that service animals must be permitted to enter all public and private sector businesses and organizations (with the exception of in food preparation areas)?

Consider having volunteers to assist any service animals with food/water and bio breaks.

Provide bowls for water for any service animal.

Familiarize yourself with the [Guidelines for Customer Service to Persons Who Use Service Animals \(PDF 328 KB\)](#) and the [Procedures for Persons Who Use Service Animals \(PDF 409 KB\)](#)

Give ample notice for your upcoming e
transportation, assistants or other supports they may remzpor

