## CUSTODIASUPPORSERVICESSERVICEVEISTANDARDS

Custodial Support Services (CSS) are responsible 100,000t2 (and growing) of space spread acr2ssampuses including remote sites Custodials taff provide cleaning services in a cost effective, efficient and environmentally sound manner. We maintain a clean, safe and healthy environment for students, faculty, staff and visitors to support learning,

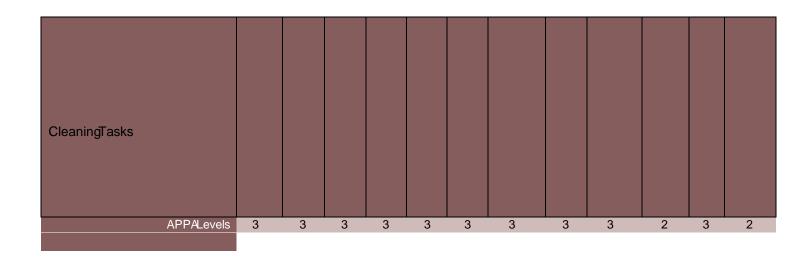
Verticaland Horizontal Surfaces	All verticalandhorizontalsurfacesare clean, but marks, dust, smudges, and	All vertical and horizontal surface shave obvious dust, dirt marks, smudges and
Curiaces	fingerprintsare noticeableupon close observation.	fingerprints.
LightingandLightFixtures	Lightsall work and fixtures are clean.	Lampsall work and all fixtures are clean.
Washrooms	Washroomandshowerfixturesandtile gleam, andere odorfree. Suppliesare adequate.	Must meet Level2 standardto be considered acceptable.
WasteRecyclingStations	Trashcontainersandpencilsharpeners hold only daily waste, are clean and odor-free.	Trashcontainersandpencilsharpeners are empty, clean and odoffree.

## HOUR SOFOPERATION

Morning Shift	5:00am-1pm	Monday-Friday	GreenSpecialist &Porter Service
Morning Shift	6:00am-2:00pm	Monday-Friday	RedSpecialis& PorterService
Afternoon Shift	2:00 pm –10:00pm	Monday-Friday	BlueSpecialist& PorterService
Night Shift	10:00pm -6:00am	Sunday-Thursday	YellowSpecialis6ervice
WeekendShift		SaturdayandSunday	Events and Special Request

 $For a more detailed explanation of cleaning special is {\tt tsandrespective} function {\tt s} \underline{{\tt goto}} \, \underline{{\tt page 6}}.$ 

If you need additional Custodialservices or if the standard shelow are not met contact the FIXITC rewon 613-533-6757 (internal 77301) or by  $\frac{1}{2}$ 



## **GREEN TEAM SPECIALISTS AND RESPECTIVE FUNCTIONAL CLEANING SPACES**

SPECIALIST TEAMS	SCOP@FWORK\$PERFUNCTION
RED	A red team specialistis trained and specifically furnished with tools to perform cleaning in washrooms, changing rooms, shower and locker rooms.
YELLOW	A yellow team specialistis trained and specifically furnished with tools to perform cleaning in studentlearnihe ss

Restockdispenserssoap& toilet paper	CustodiaSupportServices		
Spotcleanwalls,doors,centrepartition	CustodiaSupportServices		
Straighterfurniture (meetingrooms)	CustodiaSupportServices		
FLOORCARE			

Auto ScrutMEo-n re f 328.96 0.96 re f 103.08 621.62 re f C /TT0 1 Tf 9.96 eb-4 (o)oo Td [(r2.6 (es)]TJ 0 Tc 327w 3.

Clean/disinfectoilets/shower/urinals	CustodiaSupportServices	
Disinfectpublictelephones	CustodiaSupportServices	
Disinfecttablesandseating(meetingrooms)	CustodiaSupportServices	
WASTEANDRECYCLING		
Cleantrashcontainers	CustodiaSupportServices	
Emptywastecontainers& removetrash	CustodiaSupportServices	
Pickup and removalof recyclable≰paper,etc.)	CustodiaSupportServices	

Scopeof Services(Applicableto All Sites)	ServiceProvider			
OTHERSER VICES				
Emergencybrokenglasscleanup	CustodiaSupportServices			
Emergencyflood response	CustodiaBupportServices			
Supplyair diffuser, Returnair grill cleaning	CustodiaBupportServices			
CampusEvents	CustodiaBupportServices			
PandemidResponse	CustodiaSupportServices			

Cleaningof biohazard& grossanatomyfacilities

**EXTERNAL OTPROVIDED**