

Executive Summary

Public transit systems in Canadian mid-sized cities frequently struggle with low ridership for a variety of reasons (Collins & Agarwal, 2015), including low population densities

To address these questions, a mixed method approach utilizing a concurrent triangulation design was employed (Creswell & Plano, 2007). Through focus groups, qualitative methods were employed to explore transit shifting among three groups of employees: those who have become year-round riders since 2013 (i.e., “full shifters”); those who

Queen's current parking permit system does not encourage passive commuters to give up their parking permits. An occasional parking program for transit users