



# Annual Report 2018/19

<http://queensu.ca/ombuds>



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YEAR IN REVIEW





# n Review

MBER 1, 2018 THROUGH AUGUST 31, 2019

ser Type

tyor Office

s & Science	50.1%
rad Studies	11.3%
FEAS	8.3%

# Year in Review

Throughout the last year the Office of the University Ombudsperson has been in a state of transition. As displayed in the statistical graphs, academics, policy and procedural concerns, as well as non-academic issues were the most common areas of inquiry coming through Office. The



# Thank You

The Office of the Ombudsperson at Queen's University has a variety of partners that assist in supporting the mandate of our Office:

- x Lon Knox, University Secretary and Corporate Counsel
- x Audit & Risk Committee of the Board of Trustees
- x Ombudsperson at Queen's University



