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STANDARDS OF EFFECTIVE COMMUNICATION

Complete

• Communicate all relevant information

Clear

• Convey information that is plainly understood

Brief

• Communicate the information in a concise manner

Timely

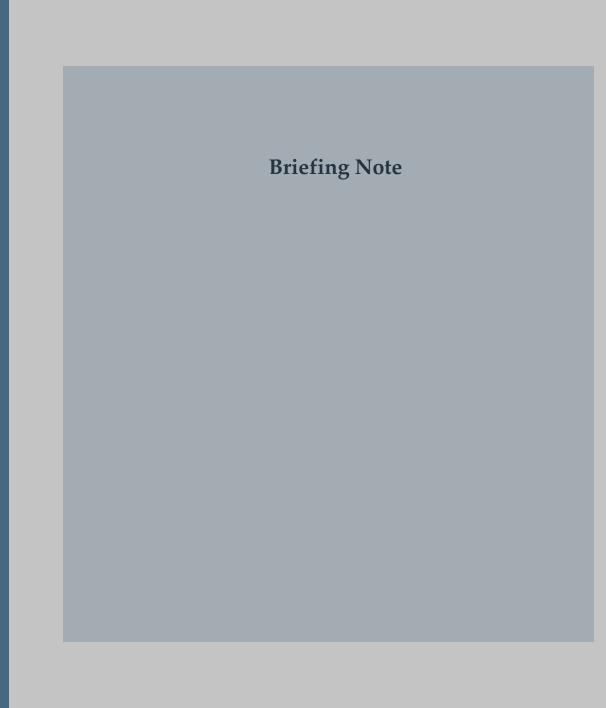
- Offer and request information in an appropriate timeframe
- Verify authenticity
- Validate and backup information

<u>S</u>ituation – What is happening? Why now? What is your interest in listening to this?

What - this concerns what issue and why is it important right now?

Assessment – What do I think the situation demands from you now?

Re e-Wa dd.Waeed be dec ded. Waeed be ad.



BRIEFING NOTE





- We worked hard to get these funds in the budget and faced a lot of competition.
- The right level of support is always hard to determine and I see this as a good start.
- Whether we are right or not will play out as we role out the program.
- I am always willing to try for more when I have a case, support from organizations like yours and solid track record of real adaptation and restructuring.
- Until we have a better model, we will use the departmental grants and contribution authorities operated through our Industry Support Branch.
- We realize that there have been frustrations with these processes and that they can always be improved. We welcome any suggestions you might have.
- For the moment and until we come up a defensible alternative, I must stand by how we are administering this program, given our accountabilities for public funds.

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